TREATMENT FEES & AUTHORIZATION

Dear valued patient,

Inevitably treatment costs are high. Treatment is provided and accounts are submitted directly to the medical schemes (if the patient has a medical aid) for the settlement of this specific part of your account. Our specialists' consultations are charged at medical scheme rates whilst the patient is on active treatment. Only the first visit with Curo Oncology will be a private tariff set out by the practice in accordance with the doctors.

Medical scheme payments are a given set of benefits that vary from scheme to scheme and within the scheme benefit options. It is not developed to cover the actual cost of treatment in full.

Please note that an adult must accompany patients younger than 18 years of age. Written consent for the treatment and liability for the accounts must be obtained from a parent or guardian before treatment can commence.

- Curo Oncology charges for all professional fees.
- In the case of Radiotherapy treatment, the patient will receive two accounts, one from Dr Marais for the professional services rendered, and one from Dr SJ Fourie and Partners / Equirafor the technical / machine facility fee.
- We distinguish between consultations and treatment fees.
- A quote for the estimated costs will be provided before treatment commences and this needs to be approved in writing by the patient and the person responsible for the account (if this is not the same person as the patient).
- An authorization request is sent to the medical scheme to obtain approval for any treatment. This process typically takes 5 – 7 working days but up to 3 – 4 weeks in exceptional cases. The authorization approval process also varies greatly from one scheme to the next. This is not a payment guarantee, so please check the benefits available with your medical scheme as you remain ultimately responsible for payment.
- The risk exists that the Oncology benefit for the patient with the medical scheme may deplete before the completion of the treatment and co-payments by the patient or full payment of the remainder or the treatment will be the patient's responsibility. When this happens the cost of treatment needs to be paid on the day of treatment by means of an electronic fund transfer, cash or cheque.
- Financial agreements and quotations forms need to be signed before treatment commences.
- A copy of the account will be made available to patients.
- Should you require any further financial information, please do not hesitate to contact our administration department or discuss any financial enquiries with the practice manager in our unit.

2021 Fees: Medical aid patients:

• New Consultation (rooms & hospital)	Private rate or medical aid rate
• Follow up consultation on & off treatment	Medical scheme tariff
• Chemotherapy consultation	Medical scheme tariff

2021 Fees: Private patients:

• New Consultation (rooms & hospital)	R1 300.00
• Follow up consultation on & off treatment	R 845.00
• Chemotherapy consultation	R 845.00

2021 Fees: Second opinion Consultation: R1 340.00

Private patients must pay their accounts on the date of consultation. **50%** of any cost of treatment must be paid before commencement of treatment and the balance on the last day of treatment. Alternatively, account is payable with every chemotherapy cycle. We will prepare a quotation for you, which will provide you with an estimated cost of your treatment. Any such quotation will mostly be exclusive of consultation fees, blood or other special services.

Payment can be made by electronic transfer, cash or cheque. Please use your file number as a reference to all electronic payments. Proof of payments can be faxed to 012-335-3942 or emailed to daleend@curo-oncology.co.za.

Reports for insurance companies

All costs for reports requested by insurance companies that must be completed by the doctor are payable before reports will be released to the parties concerned. Patients may claim back from their insurance companies. **Please note that the completion of reports may take up to 10 working days. Your patience will be appreciated.**

Reports for Prescribed Minimum Benefit (PMB) & Chronic forms

All costs for reports requested by your medical scheme will be claimed from your medical aid. Fees for these reports and forms differ according to the relevant medical scheme. This is not a payment guarantee, so please check the benefits available with your medical scheme as you remain responsible for payment of these reports.

Telephone consultations

A telephone consultation might be charged on Doctor's request. You will be liable for the payment; not your medical aid.

Charging of a Prescription

During treatment, the practice won't charge you for a prescription. We will charge for repeated prescriptions after treatment, especially for sleeping tablets & other prescriptions not related to cancer. You must rather consult with your GP. You will be liable for the payment, not your medical aid.

Treatment fees

Treatment fees are determined in consultation with your medical scheme and you need authorization from your scheme before treatment will commence. Although every effort is made to provide treatment in line with the benefits as provided by your scheme, it still remains your responsibility to pay for any short fall in cover.

Chemotherapy fees

The chemotherapy drugs are provided by Medipost / Qestmed and not by the practice. All drugs will be ordered and delivered to our practice only after:

- Getting authorisation and
- After receiving payment from you for delivery of drugs. Medipost / Qestmed must be paid directly.

Consumables

Medprax provides prices of consumables. There will always be a short fall due to own tariff amounts paid by your medical aid. You will be held responsible to pay these short falls. The practice pays for all the consumables

Radiation & stereotactic radiotherapy fees

These fees for both the professional and technical components are generally covered by your medical scheme, but **you are still responsible for any shortfall**.

- Professional fee – Curo-Oncology
- Machine/Facility fee – Dr SJ Fourie & Partners / Netcare Unitas

Brachytherapy & other isotope fees
You are ultimately responsible for the costs of the brachytherapy seeds and isotopes. You will also be held accountable for the costs if, for whatever reason, the procedure is cancelled by you within three weeks prior to the scheduled procedure date.

Keloids
The treatment of Keloids is generally not covered by your medical schemes and you will be provided with a quote which is payable before treatment commences.

Pathology & Radiologists accounts
The practice takes no responsibility for unpaid accounts or short payments from above companies. The practice provides your diagnose code, also known as ICD10 code on the referral letter. All claims should be submitted with your cancer ICD10. If you need a motivation letter from this practice for payment, an administrative fee will be charged and you are liable for it.

Authorization

Dr Marais assists in the process of authorization of your treatment, but it is still no guarantee of payment. It remains the responsibility of the patient to ensure that the authorization number is obtained and to check that he/she is adequately covered. Non-payment of treatment remains **YOUR** responsibility. The practice, does not have any agreement with your medical aid.

No treatment will commence before authorization is granted by your medical scheme, except in the case of an emergency.

Patient signature: _______________
Date: _______________
Curo Oncology: _______________

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BEHANDELINGS FOOIE & MAGTIGING

Geagte Pasiënt,

Behandelings koste is onvermydelikhoog. Behandeling word voorsien en rekeninge word direk geeis van diemedieseskemas (indien die pasiënt 'n mediese skema het). Ons spesialis konsultasies is voordeel skaal fooie gedurende behandeling.

Die fooie van mediese skemas wissel van fonds tot fonds en afhangende van voordele opsies. Dit dek nie al die Onkologie kostes 100% nie.

Let op dat 'n kind jonger as 18 jaar, deur 'n ouer/voog vergesel moet word. Geskrewe toestemming vir behandeling en verantwoordelkheid van die rekening, moet voor behandeling deur die ouer/voog geteken word.

- Curo Onkologie eis alle professionele fooie.
- In geval van Radioterapie behandeling, sal die pasiënt twee rekeninge ontvang, een van Curo-onkologie vir professionele dienste gelewer en een van Dr SJ Fourie & Vennote/ Netcare vir die tegniese/ masjienfooi.
- Die praktyk onderskei tussen konsultasie & behandelings fooie.
- 'n Kwotasie vir behandelings kostes sal voor enige behandeling voorsien word wat goed gekeur & geteken moet word deur die persoon verantwoordelik vir die rekening voor dat behandeling sal plaasvind.
- Aansoek vir magtiging word deur gestuur vir goed keuring vir enige vorm van behandeling. Hierdie proses neem 5-7 werksdae maar 3-4 weke in uitsonderlike gevalle. Die magtigings proses wissel van fonds tot fonds. Magtiging is geen waarborg vir betaling nie, maak dus seker by u fonds van u voordele, aangesien u verantwoordelik bly vir betaling van u rekening.
- Die risiko bestaan dat Onkologie voordele uitgeput raak voor dat behandeling voltooi word en u bly verantwoordelik om hierdie kort betalings en onbetaalde rekeninge te betaal. Indien u 'n betaling moet maak, verkies die praktyk om 'n betaling te ontvang op dieselfde dag as behandeling dmv elektroniese oordrag, kontant of tjek.
- Finansiële ooreenkomste en kwotasies moet deur u geteken word voor behandeling kan plaasvind.
- 'n Afskrif van u rekening sal vir u beskikbaar gestel word.
- Indien u enige verdere finansiële inligting verlang, moet asb nie huiwer om die administratiewe afdeling te kontak of om enige navrae te bespreek met die praktyk bestuurder in hierdie eenheid nie.

2021 Fooie: Fonds pasiënte:

• Nuwe konsultasies (kamer & hospitaal)	Privaat fooie of mediese fonds voordele
• Opvolg konsultasies (met behandeling of daar sonder)	Mediese fonds voordele
• Chemoterapie konsultasies	Mediese fonds voordele

2021 Fooie: Privaat pasiënte:

• Nuwe konsultasie (kamer & hospitaal)	R1 300.00
• Opvolg konsultasie (met behandeling of daar sonder)	R 845.00
• Chemoterapie konsultasie	R 845.00

2021 Fooie: Tweede-opinie: R1 340.00

<u>Privaat pasiënte moet hulle konsultasie op die dag van besoek vereffen</u>. 50% van enige koste vir behandeling moet betaal word al vorens behandeling kan plaasvind en die balans na afloop van die behandeling. Die praktyk sal 'n kwotasie voor berei wat u sal voorsien van 'n koste beraming. Die kwotasie sal meestal konsultasie fooie, bloed en ander toetse uit sluit.

Betaling kan gemaak word dmv elektroniese oordrag, kontant of tjek. Gebruik asb u leer-nommer as verwysing vir alle elektroniese oordragte. Bewys van betaling kan gefaks word na 012-335-3942 of per e-pos aan daleend@curo-oncology.co.za.

<u>Verslae vir assuransies</u>

Alle kostes vir assuransie-doeleindes wat deur 'n Dokter voltooi moet word, moet betaal word deur die pasiënt alvorens die verslag beskikbaar gestel gaan word. U word vriendelik versoek om dit terug te eis van u assuransie. **Neem asseblief kennis dat die voltooiing van verslae 5 werksdae kan neem. U geduld sal opreg waardeer word.**

<u>Verslae vir Voorgeskrewe minimum voordele (VMV) & Kroniese vorms</u>

Alle koste ivm bogenoemde verslae sal by u fonds geeis word. Fooie wissel van fonds tot fonds. Gaan asb u voordele na want u bly verantwoordelik vir enige onbetaalde rekeninge.

<u>Telefoon konsultasies</u>

'n Telefoon-konsultasie mag gehef word op Dokter se versoek. Let wel dat u hierdie eis self moet betaal en nie u fonds nie.

<u>Eis vir 'n voorskrif</u>

Gedurende behandeling sal die praktyk geen eis deur sit vir 'n voorskrif nie. Die praktyk kan wel na behandeling, veral vir herhaal voorskrifte, soos slaap tablette of voorskrifte wat nie verband hou met kanker nie, eis. U moet u algemene praktisyn in die verband raadpleeg. Let wel, dat u hierdie eis self moet betaal en nie u fonds nie.

<u>Behandelings kostes</u>

U behandeling moet vooraf goedgekeur word deur u fonds. Die praktyk prober alles in ons vermoë doen om behandeling voor te lê volgens jou betrokke fonds se voordele soos uiteen gesit maar dit bly u verantwoordelikheid om te betaal vir behandeling wat nie gedek word nie.

<u>Chemoterapie fooie</u>

Chemoterapie medisyne word deur Medipost en Qestmed voorsien en nie deur hierdie praktyk nie. Medisyne sal slegs afgelewer word nadat:

- Magtiging verkry is
- Direkte betaling aan Medipos/Qestmed gedoen is

<u>Materiale</u>

Medprax voorsien materiale en nappi kodes se pryse waaroor die praktyk nie beheer het nie. Daar sal altyd 'n kort betaling wees om dat elke fonds sy eie vasgestelde tarief het. U is verantwoordelik om hierdie kort betalings te vereffen. Alle material wat gehef word, word deur die praktyk betaal.

<u>Radioterapie & Stereotaktiese Radioterapie fooie</u>

Hierdie fooie vir beide professioneel & tegnies, word gedek deur u fonds maar u bly verantwoordelik vir enige kortbetaling.

- Professionele fooie – Curo-onkologie
- Masjien/Fasiliteits fooie – Dr SJ Fourie & Vennote / Netcare Unitas

<u>Brachiterapie& Isotope fooie</u>

U is verantwoordelik vir alle koste vir Brachiterapie & Isotope. U sal voorts verantwoordelik gehou word vir die kostes indien u die prosedure 3 weke voor die geskeduleerde datum kanselleer.

<u>Keloid</u>

Keloid behandeling word gewoonlik nie gedek deur u fonds nie. U sal voorsien word van ‘n kwotasie wat betaalbaar is voor aanvang van u behandeling.

<u>Patoloë & Radioloë – rekeninge</u>

Hierdie praktyk dra geen verantwoordelikheid ten opsigte van rekeninge vir bogenoemde instansies wat kort betaal word deur u fonds of glad nie betaal word nie. Die praktyk sal altyd u diagnose kode, ook bekend as ICD10 kode opskryf op alle verwysings briewe. As bogenoemde instansies eise deursit wat nie hierdie ICD10 kode het nie, sal dit heel waarskynlik nie onder onkologie in sommige fondse se geval betaal word nie. Indien ‘n motivering onafwendbaar is vir hierdie rekeninge, gaan ‘n administrasie fooi daarvoor gehef word en u is daarvoor verantwoordelik.

<u>Magtiging</u>

Curo-onkologie lewer ‘n bydrae in die magtigings proses van jou behandeling, maar dit is geen waarborg vir betaling nie. Dit is u verantwoordelikheid om toe te sien dat ‘n magtigings nommer deur u fonds voorsien word en dat daar voldoende voordele en dekking is. Onbetaalde eise <u>bly</u> die **<u>PASIËNT</u>** se verantwoordelikheid. Die praktyk het geen kontrak met u Mediese fonds nie.

Geen behandeling sal plaasvind alvorens magtiging verkry is nie. Noodgevalle is ‘n uitsondering.

Pasiënt Handtekening: ___________________
Datum: ___________________
Curo Onkologie: ___________________

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